

PAYMENT POLICY

A 50% deposit (of order total) is made to secure your order and event date and is always non-refundable.

For all orders, final payment is due upon pickup/delivery unless arrangements have been made in advance otherwise.

CANCELLATION POLICY

A deposit is made in order to secure your order and event date and is always non-refundable. Being a small shop, Gimme Some Sugar is only able to take a very limited number of custom orders for any given week. We must often decline other orders in order to secure your place - in doing so we ensure that every order we take gets the proper amount of attention devoted to it. For these reasons, we are unable to refund deposits at any time and we thank you for your understanding. **Therefore, if cancellation is requested, you forfeit your deposit.**

CHANGE OF EVENT DATE- POLICY

Often times, elements of your order will need to be made in advance. Therefore, a minimum of 1 week notice is needed in order to change the pickup or delivery date on any custom order. Post-ponement requests are handled on a case by case basis as availability may be limited for future requested dates.

We cannot guarantee that we will be able to move your order to the new requested date. For post-ponement requests made with 1 week notice you may receive **your deposit back as a store credit** for future orders if we cannot accommodate your new date. As long as a 1 week notice is given, we will always make our best effort to accommodate the request. (No cash refunds).

If change of pickup or delivery date is not requested within a 1 week notice, no credit will be received in the event that we cannot accommodate the date change. Sorry, no exceptions.

Customers receiving store credit will receive it in the form of an email verification. Credit is valid for one year on file at Gimme Some Sugar

**After one year from the cancellation date, store credits expire.

PAYMENTS

Payment for deposits and final payments may be electronically using Venmo (preferred), Zelle, Google Pay, Cash App, cash or checks made payable to "Gimme Some Sugar". **Bounced checks will incur a \$20 bounced check fee, which is added to the payment due.